Order Number
DC575XRRI

Product
Complaint Submission

Order Received
11/11/2023

Status
Order Withdrawn

Processor
syconda.marrow

Board
ASLB

Payment History
No payment required.

Initial Complaint Submission

Assign the investigator to create a formal complaint, with case number, from this complaint submission.

Submit a Complaint

Complainant Information Not Required to Submit

Your Name

First Name

Middle Name

Last Name

Suffix

Organization Agency, if applicable

Organization Agency

Your Address

Address Line 1

Address Line 2

City

State

Select ...

Zip

Country

United States

County

Mailing is same address as physical.

Your Phone Number

Primary Number

Enter Phone Number

Your Email

Email Address

Who the complaint is against

Name of Company Manager/QA

First Name

Middle Name

Last Name

Suffix

Company Name

Name of Company

DBA

Company Address

Address Line 1

Address Line 2

City

State

Select ...

Zip

Country

United States

County

Mailing is same address as physical.

Company Phone Numbers

Company Phone Number

Enter Phone Number

Company Fax Number

Enter Phone Number

Company Email QA/Licensee email if available

Email Address

Violation Information

Alleged Violation Date

Enter Date

Alleged Violation Location

Witnesses

Are there any witnesses?

○ **Yes** ○ **No**

Witness List

Add Witness

Details of Complaint

★ Please give a description of complaint.

Due to recent coverage of license plate readers in NC being installed without proper licensing through the board why has there been no action against other license plate reader systems utilized in airport parking systems, police cruisers, toll readers and other vendors that are capturing license plate information without being vetted by the board. Companies like Motorola, Vigilante, Fusus and Axon are operating similar equipment are don't appear to be registered with the board either.

Additional Documentation Upload

Additional Documentation 1.

Browse Select file (.jpg, .jpeg, .png, .pdf)

Additional Documentation 2.

Browse Select file (.jpg, .jpeg, .png, .pdf)

Additional Documentation 3.

Browse | Select file (.jpg, .jpeg, .png, .pdf)

Background Check:

Process	Status	Initials	Date	
CRC CHECK				
FP SENT				
FP RESULTS				

Comments:

12/5/23--sent to Paul and Ray to determine action needed. KO

12/6/23--withdraw, due to lack of detail in order to initiate an investigation. Complaint is anonymous, so no complainant to interview. KO

PHOTO				
AUTHORIZED RELEASE				
CE CREDITS				
CE EXEMPT				
Deputy Director				

Process	Status	Initials	Date	

Comments:

CWC				
Date Received				
TERMINATION DATE				

Work Comments:

+ 0 Attached Documents

+ Add files...

Action Date:
Action User:
Action Type:
Description / Notes:
11/11/23 2:48 PM

Submitted
Submitted for processing, no payment.
11/17/23 10:23 AM
kim.odom
OwnerChange
The application was moved to user 'kim.odom'.
12/5/23 8:32 PM
kim.odom
SaveProgress
The application data was updated.
12/6/23 9:49 AM
kim.odom
SaveProgress
The application data was updated.
12/6/23 9:49 AM
kim.odom
WithdrawOrder
The application was withdrawn.
12/6/23 9:49 AM
kim.odom
EmailSent
A withdraw email has been sent.
12/6/23 9:50 AM
kim.odom
OwnerChange
The application was moved to user 'syconda.marrow'.

Move Order

Assign Inv

Order Pending

Request Documentation

Add Invoice (/dynamicapp/invoice/new?associatedOrderId=DC575XRRI)

Approve Order

Withdraw Order

Deny Order

Assess Fine

Background Check		
CRC CHECK	✔	✖
FP SENT	✔	✖
FP RESULTS	✔	✖
PHOTO	✔	✖
AUTHORIZED RELEASE	✔	✖

CE CREDITS	✔	✖
CE EXEMPT	✔	✖
Deputy Director	✔	✖
CWC	✔	✖
Date Received	✔	✖
TERMINATION DATE	✔	✖

Save Progress

Print

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